



## The Digitary effect at ANU

Since 2010, Digitary has transformed the way transcripts, testamurs, and the Australian Higher Education Graduation Statement (AHEGS) are delivered to students and graduates of ANU. Thousands of documents are securely certified and delivered to graduates in a few hours, providing a fast and efficient service.

Digitary has been so successful that ANU are now considering the cessation of paper AHEGS and transcripts altogether, along with wider use of Digitary for letters of commendation and prize certificates.

Digitary is a well understood and liked service amongst ANU graduates, who increasingly use the system to accelerate their applications for employment and further study.

Recruiters, credential evaluators, and educational institutions trust documents delivered via Digitary. Furthermore, with the introduction of eTranscript exchange functionality, ANU students and graduates will be able to send electronic transcripts from their Digitary accounts to up to 3,000 U.S. institutions.

## Implementation and Support

The implementation project was carried out remotely on a part-time basis, as part of ANU's normal business schedule, and was successfully completed on time and within budget. Digitary works seamlessly with ANU's technical infrastructure and integrates with ANU's Oracle student information system.

Despite the time difference, ongoing customer service from Digitary is professional and supportive, with consistent and helpful responses to queries within 24 hours via Digitary's online helpdesk.



*"The popularity of Digitary amongst our graduates grows each and every year. As global citizens the service provides them with great mobility by having a digital wallet of their ANU credentials with them wherever their careers or further studies may take them, while providing ANU reassurance that our qualifications remain secure and easily certified"*

**Mark Erickson**

Registrar, Student Administration - July 2013

*"ANU would absolutely recommend Digitary to more institutions. We are very happy with both the product and the company. Digitary helps us to provide a service that we intend to extend, and we expect it will be an important part of our services in the future"*

**Jason McIntyre,**

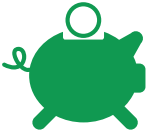
Assistant Registrar (acting) - July 2013



Australian  
National  
University

Case Study

# Transformation, delivered



SAVINGS



SERVICE



EFFICIENCY



PROGRESSION



SECURITY



COMPLIANCE



**DIGITARY**<sup>®</sup>  
secure online credentials